

# Don't Forget to Make the Switch!

As a current D&B online library subscriber or library web administrator we're sure you're aware that Mergent is now the exclusive provider of the following online product:

- First Research®

As support for this product will now come directly from Mergent, you must access your subscription from the new Mergent hosted URL. Whether you authenticate via IP or Proxy Server, you will need to replace the D&B product URL you are currently using with the corresponding address listed below:

- First Research - <http://www.mergentonline.com/FirstResearch>

Please note that as of **January 27, 2012**, the access URL provided to you by D&B will no longer be active. In order to ensure that service for your subscription remains uninterrupted, please have this link point to the applicable address above before January 27, 2012.

Once you have made the switch, you will be able to login as usual and should not see any additional changes to your current service.

## We're Here to Help!

Should you have any questions, please contact Mergent's Customer Relations department, at 1-800-342-5647 or [technicalsupport@mergent.com](mailto:technicalsupport@mergent.com).



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